

## Wisconsin Early Childhood Association

Wisconsin Early Childhood Association (WECA) invites you to complete this survey about challenges you face in your work and how a Shared Service Network might help address those challenges. All of your answers will be confidential. Please be honest as your answers will help us design the most useful Shared Services Network for your child care community. By getting the most accurate picture of what child care programs are experiencing, we can fine tune the support services we offer through the Shared Services Network.

If you want more detailed information about how Shared Services Networks work, click on the link above.

Thanks for taking a few minutes to answer these questions for the Wisconsin Early Childhood Association.

1. Which one best describes your program?

- Group child care (full day)  Regulated Family child care home
- Group child care Part-day/Preschool  Unregulated Family child care home
- Other (please specify)

2. How long have you worked in child care?

- Less than 2 years
- 2-5 years
- 6 or more years

3. Do you plan to retire or leave the field in the next year? (We won't share your answer with your employer)

- Yes
- No

4. How many hours per week is your program open?

- More than 50 hours
- 40-50 hours
- 25-39 hours
- Less than 25 hours

5. Which shifts do you offer child care services? (If your program's hours are different, select the options that most closely match your program's hours.)

- First shift offered (6:00 am – 6:00 pm)
- Second shift offered (2:00 pm – 2:00 am)
- Third Shift offered (10:00 pm – 10:00 am)

6. How many slots of child care does your program provide?

- Less than 10
- 10-30
- 31-50
- 51-70
- More than 70

7. What funding do you receive (check all that apply)?

- Parent Fees
- CACFP (The Food Program)
- Other (please specify)
- Shares subsidy
- Third Party (for example, Head Start, 4K)

8. How do you receive payments (check all that apply)?

- Cash/Check
  Credit Card  
 Automated Clearing House (ACH)
  Electronic Benefits Transfer (EBT) Card  
 Other (please specify)

9. Which of the following are challenging for you in terms of cost, time and/or expertise? (check all that apply)

	Cost	Time	Expertise
Billing and collecting fees from parents	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Billing and collecting subsidy payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Budgeting and managing budgets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Record keeping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tax preparation and filing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

10. Which of the following are challenging for you in terms of cost, time and/or expertise? (check all that apply)

	Cost	Time	Expertise
Finding and keeping good staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supervising and scheduling staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having substitutes available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affording/paying for training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting state standards for training and teacher qualifications	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. Which of the following are challenging for you in terms of cost, time and/or expertise? (check all that apply)

	Cost	Time	Expertise
Providing staff benefits like health insurance and retirement	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Finding affordable janitorial and maintenance services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affording/paying for toys, books, and materials for the program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Affording liability insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting the best prices on food items, cleaning supplies etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

12. Which of the following are challenging for you in terms of cost, time and/or expertise? (check all that apply)

	Cost	Time	Expertise
Pre-licensing/licensing process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staying fully enrolled/managing enrollment ups and downs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using the Child and Adult Care Food Program (CACFP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to microloans for business start-up or equipment/expansion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to children's health services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to family support services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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13. Which of the following are challenging for you in terms of cost, time and/or expertise? (check all that apply)

	Cost	Time	Expertise
Fencing outdoor play space or providing outdoor materials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acquiring and maintaining space appropriate for child care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to high speed Internet services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please be specific)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other (please specify)

\* 14. Please select your top 3 challenges from the list above. (Choose only 3)

- |  |  |
|--|--|
| <input type="checkbox"/> Pre-licensing/licensing process                                 | <input type="checkbox"/> Record keeping  |
| <input type="checkbox"/> Staying fully enrolled/managing enrollment ups and downs        | <input type="checkbox"/> Acquiring and maintaining space appropriate for child care        |
| <input type="checkbox"/> Access to children's health services                            | <input type="checkbox"/> Finding affordable janitorial and maintenance services            |
| <input type="checkbox"/> Access to family support services                               | <input type="checkbox"/> Tax preparation and filing  |
| <input type="checkbox"/> Billing and collecting fees from parents                        | <input type="checkbox"/> Affording liability insurance                                     |
| <input type="checkbox"/> Billing and collecting subsidy payments                         | <input type="checkbox"/> Budgeting and managing budgets                                    |
| <input type="checkbox"/> Using the Child and Adult Care Food Program (CACFP)             | <input type="checkbox"/> Affording/paying for toys, books, and materials for the program   |
| <input type="checkbox"/> Finding and keeping good staff                                  | <input type="checkbox"/> Fencing outdoor play space or providing outdoor materials         |
| <input type="checkbox"/> Having substitutes available                                    | <input type="checkbox"/> Affording/paying for training                                     |
| <input type="checkbox"/> Meeting state standards for training and teacher qualifications | <input type="checkbox"/> Getting the best prices on food items, cleaning supplies etc.     |
| <input type="checkbox"/> Providing staff benefits like health insurance and retirement   | <input type="checkbox"/> Access to high speed Internet services                            |
| <input type="checkbox"/> Supervising and scheduling staff                                | <input type="checkbox"/> Access to microloans for business start-up or equipment/expansion |

Other (please specify)

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15. What software, if any, are you currently using to manage the following portions of your program? If none, please choose N/A

	Procare	Ezcare	Smartcare	OnCare	Alliance Core (ELV)	N/A
Child and Family Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enrollment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Attendance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Parent Communication	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other software used (please specify)

16. What software, if any, are you currently using to manage the following portions of your program? If none, please choose N/A

	Procare	Ezcare	Smartcare	OnCare	Alliance Core (ELV)	N/A
Billing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accounting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CACFP	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff Information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education Tracking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other software used (please specify)

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17. Below is a list of services that shared service networks often provide. Check your interest level on any of these services:

	High Interest	Medium Interest	Low/No Interest
A shared quality coach or mentor, a Network programs educational leaders group, site directors and FCC providers who can focus on being program leaders (because they are freed from administrative duties), shared professional development.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A shared staff recruitment/screening/orientation strategy and/or a shared floaters or substitutes for Centers or FCC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A shared family support worker, shared staff to help families with subsidy paperwork and enrollment, or access to health/mental health services, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sharing people to do janitorial or maintenance related work or the Network uses its size to negotiate a contract with outside property manager better than any single program could do	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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18. Below is a list of services that shared service networks often provide. Check your interest level on any of these services:

	High Interest	Medium Interest	Low/No Interest
Support for HR legal issues, help developing benefits packages, perhaps sharing a health care navigator so that child care providers can access health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All the tasks involved in making sure your programs stay full, including marketing/recruiting children; completing enrollment paperwork (including subsidy applications); tracking enrollment trends and data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A shared back office that focused on the business side of ECE—billing families, collecting fees, calculating cost per child, monitoring cash flow	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CACFP administration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shared purchasing of goods and services: food, supplies and equipment, shared contract for auditing, information technology, mulch, payroll services, etc.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



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19. Which of these services would you be willing to pay for if it was not free?

- |  |   |
|--|---|
| <input type="checkbox"/> Support for HR legal issues, help developing benefits packages, perhaps sharing a health care navigator so that child care providers can access health care   | <input type="checkbox"/> CACFP administration   |
| <input type="checkbox"/> All the tasks involved in making sure your programs stay full, including marketing/recruiting children; completing enrollment paperwork (including subsidy applications); tracking enrollment trends and data | <input type="checkbox"/> Shared purchasing of goods and services: food, supplies and equipment, shared contract for auditing, information technology, mulch, payroll services, etc. |
| <input type="checkbox"/> A shared back office that focused on the business side of ECE —billing families, collecting fees, calculating cost per child, monitoring cash flow  |   |

20. Please share any additional information you think would be beneficial for us to know.

\* 21. Please enter your contact information (we will not share your contact information with any third party)

<b>Name</b>	<input type="text"/>
<b>Company</b>	<input type="text"/>
<b>Address</b>	<input type="text"/>
<b>Address 2</b>	<input type="text"/>
<b>City/Town</b>	<input type="text"/>
<b>State/Province</b>	<input type="text"/>
<b>ZIP/Postal Code</b>	<input type="text"/>
<b>Country</b>	<input type="text"/>
<b>Email Address</b>	<input type="text"/>
<b>Phone Number</b>	<input type="text"/>