

**Southwestern Child Development Commission, Inc.
Webster, NC**

Sponsoring Organization

Southwestern Child Development Commission, Inc.
PO Box 250
Webster, NC 28788
Phone: 828-586-5561
Fax: 828-586-4039
smith.crystal@swcdinc.org

Contact Person

Sheila Hoyle, Executive Director
sheilahoyle@aol.com

Service Delivery Area

Direct services in 7 southwestern counties in North Carolina: Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain and the Qualla Indian Boundary; child care subsidy administration in 9 counties; Resource and Referral for a 13 county area.

Type of Organization

Independent, non-profit ECE agency

Summary of Approach

Southwestern Child Development Commission, Inc (SWCD) operates 12 child care centers in the seven westernmost counties of NC and the Qualla Indian Boundary. These centers collectively serve between 800 and 1,000 children each day. Management of the centers is centralized, including payroll, human resources, food services, billing/fee collection, and quality supports. Southwestern Child Development also operates a Family Resource Center, provides Resource and Referral Services to 13 counties and administers child care subsidies in 9 counties.

SWCD is beginning to offer shared services to a broader group of child care providers in their region. At present, they sponsor the USDA Child and Adult Care Food program for several small child care centers and many family child care homes. The SWDC Human Resources division assists some off-site centers with forms and procedures. Additionally, SWDC is currently exploring the possibility of offering management services – including billing – to two off-site centers. Their Specialized Services unit provides support services for children with special needs (assessments, therapy, etc) to their own centers as well as some off-site centers. Child assessments (which are supported by the NC prekindergarten program) are provided for their own centers as well as some off-site centers.

Services Provided:

USDA Food Program management – centralized for all Southwestern sites as well as several off-site centers and many family child care homes.

Billing/fee collection – centralized for all Southwestern sites; currently exploring for some off-site centers as well
Payroll -- centralized for all Southwestern sites; currently exploring for some off-site centers as well
Training – staff training for all Southwestern sites plus all local centers (through the CCR&R program)
Classroom Observations and/or Child Assessment - for children funded by the State Prek program as well as for children in need of early intervention/special needs who are enrolled in Southwestern sites and in some off-site centers
Purchasing – centralized for all Southwestern sites
Maintenance and facilities operation– centralized for all Southwestern sites
Human Resources – centralized for all Southwestern sites; some TA for off-site centers

All Southwestern sites use Creative Curriculum

Staff at Network Coordinator or “Umbrella” Organization

Operations Manager
Provider Specialist
Administrative Coordinator
Quality Assurance Coordinators
Curriculum Specialist
Accounting Director
Human Resources Director
Enrollment/Placement Specialist
Psychologist
Family Workers

Typical Staff in local sites

Each center has a director. Classroom positions are Lead Teacher and Child Development Aide.

Date Initiative Began/Relevant Historical Info:

SWCD formed in 1972 with funds came from the Appalachian Regional Commission grants. CCR&R services were added in the late 80’s. Smart Start funds were available in 1994 to enhance the child care subsidy rate and increase the numbers served. Shared Service offerings are relatively new.

Funding

State child care subsidy funds, North Carolina Smart Start, State Pre-K, State CCR&R funds, State DSS funds (for family resource centers), Council on Developmental Disabilities (inclusion grant) CACFP, endowment, United Way, county government, occasional small foundation grants, parent fees.

Population served

SWCD centers primarily serve children from low-income families. 92% of the families they serve receive some form of child care subsidy.