Helping organizations thrive CIVITAS STRATEGIES

Opportunities Exchange



Meeting the Workforce Crisis Through HR Supports

Presented by



ELSSA Early Learning Shared Services Alliance

Phoenix, Arizona | October 2-4, 2023

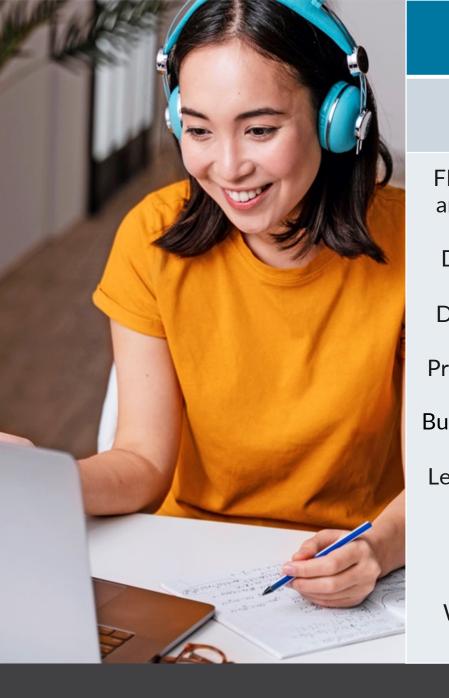
Wisconsin Early Education Shared Services Network (WEESSN)

- Free business, administrative, and financial resources for family child care and group centers to help save time and money
- Our shared services model gives Wisconsin child care programs access to high-quality, easy-to-use tools and services, many of which would be unaffordable for individual programs









TIER 1: Communication	TIER 2: Cooperation	TIER 3: Collaboration
BILINGUAL VIRTUAL ACCESS	BILINGUAL VIRTUAL COACHING	BILINGUAL REGIONAL COACHING
FREE shared resources, and templates (WISER)		
Digital hiring platform	Tier 1 benefits, plus:	Tier 1 & 2 benefits, plus:
	Virtual WEESSN Tiered	Dedicated WEESSN Coach
Discounted purchasing	Membership Specialist	Shared back-office staff
Professional dev 20/yr.	Child care management	ELV's Alliance Core
Business and Tax Support	software using ELV's Alliance Core system	system – extended subscription fully paid
LegUp waitlist concierge	(6-mo. subscription)	
Educator Assistance	24/7 telemedicine access	Food system supports
Program (EAP)		Shared substitute pool (\$10 an hour)
WEESSN newsletters		(, ,, ,



Docs By Phone

Offers a convenient, free telemedicine benefit, including teletherapy, to WEESSN providers in Tiers 2 and 3. It prioritizes the health and well-being of the child care workforce, while simultaneously working around barriers of time, resources, and access for individuals.

- WEESSN covers the cost of one subscription per program—one employee and that employee's family members
- Programs can purchase additional subscriptions for their employees at discounted rates
- Available in Spanish





Educator Assistance Program (EAP)

- Mental health counseling
- Unlimited health and wellness coaching
- Legal and financial consultations
- Daily living/convenience referrals
- Confidential coaching about handling difficult situations

For ALL WEESSN-enrolled programs:

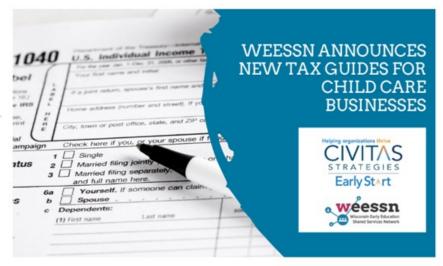
- Family child care providers
- Group center staff
- Cooks, bus drivers, bookkeepers, and all other staff
- All family and household members of the above



Civitas Strategies

- Employee Retention Tax Credit (ERTC) & Families First Coronavirus Response Act (FFCRA)
- Trainings for providers and WEESSN coaches on Recruitment and Retention, Recordkeeping, and many others





Tax resources made in Wisconsin, available nationwide! New tax guides enable providers to use efficient, cost-effective online tax preparation tools tailored to child care business scenarios. Available for free across the U.S.

weca



ELSSA SERVICE MODEL



Staff Recruitment

Bookkeeping & Financial Reporting



Marketing & Enrollment Mgmt



Payroll Processing



Business Coaching





Childcare Mgmt Software

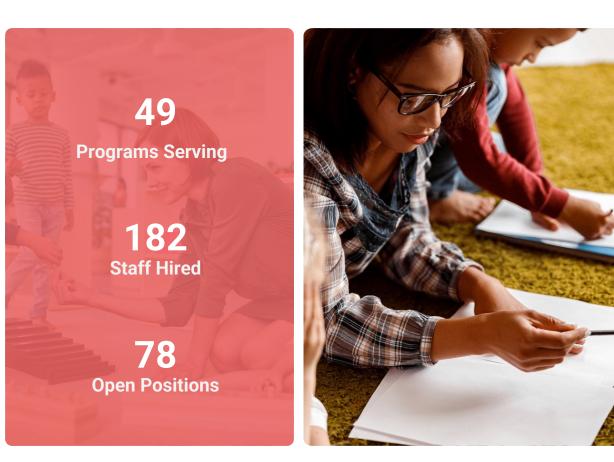


HR/Legal Support



STAFF RECRUITMENT

- Provide full-time dedicated childcare staff recruiters
- Advertise open positions
- Phone-screen applicants
- Present and schedule qualified candidates
- Organize & attend job fairs
- Provide 45-day check-ins with new hires to provide feedback to programs & improve retention
- Exit interviews





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WORKFORCE DEVELOPMENT INITIATIVE

INTERNSHIPS

- 10-to-12-week paid internships in Fall, Spring, and Summer
- Partnerships with local high schools and colleges that offer ECE programs
- Coach interns ongoing throughout the internship
- Coach ECE providers with the necessary skills to train and retain interns

CONTINUING EDUCATION

- Provide career coaching and workforce readiness training for interns
- Career and education planning for interns and current employees
- Assist participants with scholarships, networking, and training, opportunities
- Set incentives for goals met

LEADERSHIP ACADEMY

- Provide support for New Directors
- Offer ongoing training through conferences and workshops to Directors/Owners to develop leadership skills and HR support
- Offer ongoing training and support to Assistant Directors to develop leadership skills

Thank you. Questions?

Weca

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We're on a mission to provide childcare centers and home-based providers with centralized back-office support, so that providers can grow their businesses, achieve financial stability and focus on quality programming and education.



Early Learning Shared Services Alliance



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For more information, contact:

Opportunities Exchange

www.oppex.org

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www.civstrat.com

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